

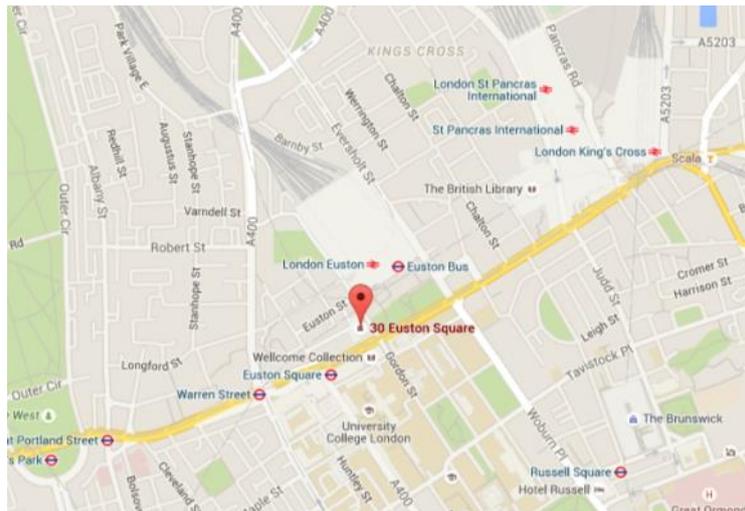
Simulated Surgery: Candidate Notes

Venue

The assessment will take place at the Royal College of General Practitioners (RCGP) in London.

The address is 30 Euston Square, London, NW1 2FB.

Map & Directions



Euston: Northern line and Victoria line, and mainline rail services (5min walk).

Euston Square: Circle line, Hammersmith and City line and Metropolitan line (5min walk).

Kings Cross St. Pancras: Circle line, Hammersmith and City line, Metropolitan line, Northern line, Piccadilly line and mainline/international rail services (10min walk).

Please note there are extremely limited parking facilities in the area. Please check for any planned engineering works or delays prior to making your journey.

Punctuality

Candidates are requested to arrive 15min prior to their allocated start time to ensure smooth running of the assessment. Candidates who are late may not be permitted to sit their assessment.

Please enter by the Exam entrance in Euston Road and not by the Main entrance on the corner with Melton Street, you will be asked to wait in the lobby area.

Toilets are available here.

Candidate Identification

All candidates must bring photo identification in order to proceed to the simulated surgery. Candidates will be turned away if they do not have photographic proof of identity.

Expectations of Candidates

Candidates will have a briefing by one of the marshals and should follow all instructions and advice given.

Only the equipment specified in this document may be taken into the consultation room. Mobile phones and other electronic devices must be switched off at all times.

Equipment

There is no need to bring any examination equipment for simulated surgery assessment, you will not be asking to do the physical examination, but just need to state what examination you propose. We recommend candidates do bring a BNF to help in their prescribing decision.

All BNFs must be free of hand-written notes. They may be checked before the start of the assessment and removed if they contain notes. Electronic copies on tablets or mobile devices will not be permitted.

The Assessment

This simulated surgery is not primarily a test of knowledge but that of consulting and communication skills. It is intended to be just like an everyday surgery in any general practice.

You will be given a consulting room and will remain there throughout the session. Patients will come to see you for 10min appointment slots where you will demonstrate your consulting skills to an assessor.

Refreshments will be provided halfway through the session. During this time candidates may mingle, but any discussion of cases seen will lead to immediate disqualification.

Paperwork

- In your room there will be a timetable showing the patients you will see during the course of your surgery.
- You will be given written records for each case, which will provide some background information. We advise you to read these notes.
- You can make your own notes on these records during or after the consultation for yourself. These notes will not be marked.
- Blood/x-ray forms, prescription pads and sickness certificates will be provided.
- Do **NOT** remove any material whatsoever by any means from the test centre. This includes paperwork or personal notes made on any material during the assessment. Removal of any paperwork will result in immediate disqualification.

Patients

- You will have 12 patients, each of whom is a role-player trained to present in a standard way, along with an assessor who will accompany the patient into the consultation.
- The cases are typical problems found in general practice.
- The role player will respond to your questions. They will tell you their story if you encourage them, not deliberately hiding any information.

Physical examination

- If you decide that a physical examination should form a part of your assessment of the case, you should state you wish to examine the patient and tell the patient exactly what examination you wish to undertake. This should be an appropriate and targeted examination related to the condition the patient has. If appropriate you will be handed the results of your described examination.
- The role player will not have abnormal physical signs, but you should do an appropriate examination based on the history.
- You may be offered a card with relevant findings.
- If a proposed examination is unnecessary, the role player will refuse an examination.

Timing

- Consultations are limited to ten minutes; the start and end of the consultation will be signalled by a buzzer.
- If you have not completed the consultation after ten minutes are up, you should allow the patient to leave.
- The assessor will leave with the patient.
- There will be a few minutes alone to look at the next patient's notes before the next consultation starts.

Quality Assurance

- In order to ensure fairness of this assessment there are quality control measures in place
- There may be an additional assessor in the room for some of your consultations who would be evaluating the performance of the assessor, or the role player.

Marking

The assessor will be marking on five areas of consulting skills that are outlined below. Candidates are to ignore the assessor and they will not communicate or provide any further direction or information. Candidates for whom English is not their first language may have an additional language assessor present. Assessors will observe your consultation skills and make comments on a standardised schedule.

The quantitative scores and qualitative personal feedback based on the consulting skills areas will be sent to candidates' relevant HEE local GP IR Scheme Lead within 10 working days. Candidates should subsequently contact their HEE local GP IR Scheme office for their results.

Feedback will also be available from the HEE Lead. Candidates for whom English is not their first language will receive an additional contextualised language report.

Areas of consulting skills

1. Gathering medical information:

- Making use of information from the records provided

- Taking a history that elicits relevant information and excludes any potentially serious conditions
 - Appropriate physical examination
- 2. Eliciting the patient's concerns:**
- Welcome and courtesy
 - Helping the patient to tell their story by using listening skills and non-verbal cues
 - Sensitivity to the patient's feelings
 - Discovering the patient's concerns and expectations
 - Respect for the patient's wishes and confidentiality
- 3. Explaining the diagnosis:**
- Explaining your assessment of the problem
 - Explaining the choices for treatment
 - Involving the patient in the management plan
 - Checking the patient's understanding
- 4. Managing the problem:**
- Having a safe and effective management plan
 - Acceptable prescribing, investigation and referral
 - Appropriate use of resources
 - Making appropriate follow up arrangements
- 5. Effective consulting:**
- Establish rapport and demonstration empathy
 - Listen actively
 - Provide holistic care
 - Demonstrate a structured consultation
 - Make good use of time