

Applicant Guidance

General Practice ST1: Recruitment 2022-23

Contents

1. Introduction	4
1.1 Assessment & Selection Process in 2022	4
2. Submitting an Application	5
3. Communications Regarding an Application	5
4. Selecting a Region (Preferencing)	6
4.1 Targeted Enhancement Recruitment Scheme (TERS)	6
5. Special Circumstances	7
6. Deferred Entry	7
6.1 Transferring Recruitment Scores	7
7. Adjustments under the Equality Act 2010	8
8. Application process for International Medical Graduates (IMGs) without Right of Residence	9
9. Right to Work in the UK	9
10. Evidence of English Language Skills	9
10.1 Evidence of Communication Skills for Medical Performers' List	9
11. Evidence of Foundation Competences	10
11.1 Exceptions to providing evidence	12
12. Fitness to Practise	12
13. Combined Training	13
13.1 Accreditation of Transferable Capabilities (ATC)	13
13.2. CCT (Combined Programme (CP))	13
14. Reapplication to Specialty Training	14
14.1 Support for Reapplication to Specialty	14

14.2 Support for Reapplication to Specialty Training in a Different Region	14
15. Document Upload	14
16. Longlisting – Eligibility Requirements	15
17. Multi-Specialty Recruitment Assessment (MSRA)	15
17.1 Re-siting the MSRA in subsequent rounds in 2022	15
18. Outcome following the MSRA	16
18.1 Appealing the Outcome	16
19. Offers.....	16
19.1 Confirmation Upon Actioning an Offer	17
19.2 Offer Waiting or Reserve List.....	18
20. Upgrading Offers	18
20.1 Offer Exchanges/Enhanced Preferences	19
21. References.....	19
21.1 Reference Requests.....	20
21.2 Completing a Reference.....	20
21.3 Changing Your Nominated Referee	20
22. Further Preferencing within Offered Training Programme.....	20
22.1 Allocation of Trainees within Local Training Programmes	21
23. Clearing.....	21
24. Feedback	21
25. Offers of Employment & Pre-Employment Checks	21
26. Applicant Expenses	22
27. Complaints Procedure	22
27.1 Raising Concerns	22

1. Introduction

The purpose of this guidance is to outline requirements to allow successful completion of recruitment to GP training during the extraordinary circumstances of the ongoing COVID-19 pandemic. The requirements stated in this guidance will only apply in 2022 in acknowledgement of the global pandemic and will not set a precedent for future delivery of GP recruitment.

The General Practice National Recruitment Office (GPNRO) co-ordinates the nationally agreed and quality assured process for recruitment to **General Practice (GP) Specialty Training (ST1) Programmes**.

Academic Clinical Fellowships (ACF) and Global Health Fellowships (GHF) routes are also available in GP training however these are independent from the national process and are recruited to locally by individual HEE Local Offices and Deaneries (henceforth referred to as region or regions). Therefore, this guidance deals only with the ST1 Programme.

All submitted applications for GP Specialty Training will be assessed using a standard, national and consistent staged process outlined below. The competency based selection process allows applicants to demonstrate their abilities and suitability for GP training - applications are assessed by the demonstration of competences as outlined in the [General Practice ST1 Person Specification \(2022\)](#).

Applicants are reminded that entry to GP Specialty Training is highly competitive. Information about competition ratios in previous rounds and the number of available vacancies in each region are available on the [GPNRO website](#).

Applicants will make a single application for *all* available GP ST1 training posts in participating regions.

Before you commence your on-line application form you should familiarise yourself with the GP assessment and selection process and the essential entry requirements. You should also refer to both the [Oriol Applicant User Guide](#) (for general guidance on how to navigate Oriol and technical help with the on-line application form) and the [2022 Medical Specialty Recruitment Applicant Handbook](#) (for general information about the administration of national recruitment processes).

1.1 Assessment & Selection Process in 2022

The assessment and selection process will involve the Multi-Specialty Recruitment Assessment (MSRA) which is a computer-based assessment delivered in physical test centres. A subsequent face-to-face or virtual assessment at a Selection Centre **will not** occur in 2022.

In the event of significant disruptions to testing during the scheduled window due to the COVID-19 pandemic, the MSRA will be delivered remotely to applicants.

Successful applicants will be considered for appointment across the whole of the UK, based on their performance in the MSRA. This method is known as Single Transferable Score (STS) as applicants are not restricted to being considered for appointment in a single specific region. The STS system is designed to maximise opportunities for successful appointment.

2. Submitting an Application

All applications must be made electronically via the new [Oriel recruitment portal](#) by the specified deadline. **Late applications will NOT be considered.** The dates and deadlines relating to 2022/23 recruitment activity are available on the [GPNRO website](#).

The GP application form will only ask for factual information about you and your employment history. Once your application has been submitted you are unable to make any changes, apart from to update your own contact and referee details so please ensure that you do not submit unless it is complete. All sections of the application form must be completed fully according to written guidelines; **incomplete applications will not be considered.**

Important: Please be aware that Oriel does not support internet browsers that have reached the end of their product support lifecycle.

3. Communications Regarding an Application

Communication regarding your GP application will be via direct messaging through Oriel. An email will also be sent by Oriel as a secondary form of communication however, as emails are external to Oriel, delivery cannot be guaranteed and therefore this method of communication should not be relied upon. Therefore, please ensure you check your Oriel account regularly for messages throughout the entirety of the recruitment process.

You should also make sure that you are using an email account that you can access at any time and will not be blocked by your employer's IT security system. If you are uncertain about this, you should check with your IT department at work.

To ensure messages from the GPNRO are not filtered by your email provider's junk / spam filters, you are strongly advised to add gpnro@hee.nhs.uk and noreply@oriel.nhs.uk to your email whitelist.

4. Selecting a Region (Preferencing)

Applicants are permitted to submit ONE application, *per round*, for a standard GP ST1 training programme. At the time of application, you will be asked to indicate your preferences from all GP Training Programmes available in the UK, in rank order. This means that you can be considered for appointment across the whole of the UK.

Important: please only preference the programmes that you would be prepared to work in, *including those listed with zero vacancies as posts may become available at a later date*. If you preference a post, it is assumed that you are able to accept this, if offered. It is therefore imperative that applicants consider their preference choices before submitting them. In making those decisions, researching regions carefully is recommended, taking into consideration the intensity of GP training, the stress of travelling and/or living away from family and support, and the fact that inter-deanery transfers (IDTs) are rare and require both an exceptional circumstances threshold for eligibility and availability of posts in often full programmes.

GP Training Programmes are available at ST1 entry level only and are for 3 years duration however, Scotland also offer some 4-year programmes. This information will be shown in the preference detail. Applicants are advised to read the regions' profile pages and access individual region websites for more information about the opportunities available. It is suggested that you research not only the types of programmes offered in each region but also the geography of each region, the main Trusts within the geography, transport links to home and so on.

The ability to record your preferences will be locked at point of application submission however you will be presented with a further window to continue preferencing; this window will span from the date of invitation to the Multi-Specialty Recruitment Assessment until 48 hours before the first offers date; these dates are published on the [GPNRO website](#) for all relevant rounds. Applicants who successfully complete the recruitment and selection process will have a further opportunity to amend their preferences once the offers process commences. See section 20.1 *Offer Exchanges/Enhanced Preferences* for details.

The GP Training Programmes that you preference in your application will be used to make you an offer, subject to the successful completion of the selection process.

4.1 Targeted Enhancement Recruitment Scheme (TERS)

This scheme will offer financial incentives to GP trainees committed to working in selected locations that either have a past history of under-recruitment or are in under-doctored or deprived areas. These areas often have an extremely good track record for education but are initially less popular simply because of their geographical location. However, those trainees

that do choose to train there usually stay after training. For more information, please visit the [GPNRO website](#).

5. Special Circumstances

A standardised national process is available for all specialty recruitment to ensure that applicants with special circumstances and a requirement to train in a specific region are treated in a fair and consistent way.

Any applicant who falls into one of the following eligibility criteria can apply to have their circumstances taken into consideration, allowing them to be pre allocated into a post, subject to it meeting the requirements of entering GP training:

- **Criterion 1** – the applicant is the primary carer for someone who is disabled, as defined by the Equality Act 2010,
- **Criterion 2** – the applicant has a medical condition or disability for which ongoing follow up for the condition in the specified location is an *absolute* requirement.

Applicants wishing to be considered for special circumstances should complete the special circumstances application form (available from the Specialty Training website [Resource Bank](#)) and forward this, together with the appropriate supporting evidence by email to mdrs.nationalrecruitment@hee.nhs.uk as soon as their application has been submitted.

It is important that you review the relevant section in the [2022 Medical Specialty Recruitment Applicant Handbook](#) for full details on the eligibility criteria and administrative process.

6. Deferred Entry

UK applicants can defer the start of their ST1 programme on *statutory* grounds such as personal ill health or maternity/paternity/adoption leave in line with the [Reference Guide for Postgraduate Specialty Training in the UK \(The Gold Guide, 8th Ed.\)](#).

Non-statutory deferment to the start of General Practice training is not permitted.

Applicants will be required to indicate their intent to defer at the point of application however, once an offer of training has been accepted, all deferment requests will need to be made in writing to the appointing HEE local office or deanery and *not* the GPNRO.

6.1 Transferring Recruitment Scores

With the introduction of new functionality in Oriel, successful applicants to GP Training from August 2021 onwards who may not wish for whatever reason to take up the offer of a

training place in the current recruitment round will be able to transfer their *final* recruitment score from one recruitment round to another recruitment round. This option will only be valid within a 12-month recruitment cycle and is conditional upon the recruitment and selection process being unchanged in subsequent recruitment rounds.

Subject to the above conditions, to transfer your previous, valid GP scores, you must answer *yes* to the question “*Do you wish to carry over scores from a successful application you have previously submitted?*” on your GP re-application form, **at time of application**. At the point of submission, your scores will be automatically transferred by Oriel from your earlier application into your present one.

It will not be possible to make late requests and any requests to transfer scores made outside of the application process will not be considered.

For further information about transferring recruitment scores, please refer to the separate [guidance](#) which is available from the GPNRO website.

7. Adjustments under the Equality Act 2010

All recruiters are aware of the requirements of the Equality Act 2010 and will make reasonable adjustments to accommodate requests provided these are made known in advance. If you require any adjustments (e.g. wheelchair access, additional time, nursing mothers) you must request the adjustments on the application form, at the time of application and ensure the request is evidenced by supporting documentation.

To request the adjustment, you will need to answer *Yes* to the question “*Do you have a disability which requires any specific arrangements / adjustments to enable you to attend a computer-based test, interview or assessment, or other selection process?*” in the Personal Details section of the application form and select the adjustment(s) you require from the list of options.

Adjustments cannot be guaranteed if requests are made outside of the application process and no adjustments can be made on the day of the assessment.

In some instances, to satisfy requests for adjustments, it may be necessary to schedule your assessment at a specific time or in a specific location.

8. Application process for International Medical Graduates (IMGs) without Right of Residence

From 6 October 2019, all medical practitioners have been added to the Shortage Occupation List in the UK. This means that all general practitioners are exempt from the Resident Labour Market Test (RLMT) and can apply for GP training in any recruitment round, subject to eligibility; there will be no restriction on their appointment.

It is strongly suggested that you read the [2022 Medical Specialty Recruitment Applicant Handbook](#) to familiarise yourself with the immigration information contained within, esp. the guidance relating to Home Office requirements.

9. Right to Work in the UK

All applicants will be requested to produce valid right to work documents. Applicants who do not have valid right to work documents will need to apply for Tier 2 / Skilled Worker sponsorship.

From 1 July 2021, EU/EEA citizens will need to either provide confirmation that they have obtained *EU settlement status*, have another valid right to work visa (e.g. dependent visa) or will need to apply for Skilled Worker sponsorship.

10. Evidence of English Language Skills

All applicants will need to be able to evidence of their English language skills in line with the acceptable evidence detailed in the [GP ST1 Person Specification \(2022\)](#).

10.1 Evidence of Communication Skills for Medical Performers' List

Eligibility for entry onto a UK Medical Performers' List is an essential criterion and therefore, applicants must also ensure their evidence of communication skills complies with the Standard Operating Procedure (SOP) or Guidance issued by the relevant Primary Care Organisations (PCOs) responsible for maintaining a medical performers' list in each of the four countries.

PCOs are NHS England in England, Health and Social Services Boards in Northern Ireland, Local Health Boards in Wales, and primary care divisions within area health boards in Scotland.

11. Evidence of Foundation Competences

All applicants to ST1 posts are required to provide evidence of achievement of Foundation Competence within the 3½ years prior to the intended commencement date for the advertised post(s). The acceptable methods for demonstrating foundation competence are:

- **Currently on a Foundation Programme** - Applicants currently undertaking a recognised foundation programme in the UK which is due to finish by the advertised start date will need to confirm the name of their Foundation School but do not need to submit any other evidence at the point of application. Any offer of a training programme will be conditional upon successful completion of the Foundation Programme and being awarded a Foundation Programme Certificate of Completion (FPCC) before the advertised start date.
- **Already completed a Foundation Programme** - Applicants who have already completed a UK Foundation Programme will be asked to confirm that they have been awarded an FPCC, completed no earlier than 3½ years prior to the advertised start date and will be required to upload a copy of their FPCC to their Oriel application form, at the time of application submission.
- **Currently on a Specialty Training Programme** - Applicants currently in active clinical or clinical and academic practice in a UK educationally approved training post (CT/ST/LAT or equivalent), holding either a National Training Number (NTN) or Deanery Reference Number (DRN) will be considered as having had their foundation competence assessed on entry to their current post and do not need to demonstrate these again, regardless of when foundation competences were signed off.

Important: Applicants in this category, who relinquish their NTN or DRN between the time of application and commencement will be required to submit a Certificate of Readiness to Enter Specialty Training for the period out of training.

- **Previously resigned from GP training in the UK** - Applicants who have previously *resigned voluntarily* from a GP training programme will be considered as having had their Foundation competences assessed previously, providing that they can demonstrate evidence of satisfactory progress in the form of ARCP documentation for the duration of the training undertaken.
- Applicants who have started but who have **not satisfactorily completed a 2-year UK Foundation Programme or a standalone UK Foundation Year 2 post** are expected to return to the Foundation Programme to complete their training. In exceptional circumstances, where trainees were unable to continue their training in the Foundation Programme at that time, e.g. due to personal illness or family caring

responsibility, applicants can provide a letter written and signed by the Postgraduate Dean where the previous training took place. This letter **must use the standard proforma** available from either the GPNRO or the Oriel Resource Bank and be uploaded to the application form at the point of application. The letter must include the following information:

- The dates of the previous training
 - Confirmation of the reasons for the resignation, removal or relinquishing of their post in the Foundation Programme
 - Confirmation that the applicant has met the requirements and/or demonstrated the competences of foundation training
 - Confirmation that the applicant has completed a period of remediation, if applicable
- **Currently in a Widening Access to Specialty Training (WAST) Programme** – Applicants in WAST post need to obtain a fully completed and signed Certificate of Readiness to Enter Specialty Training (CREST) by the start date of the post to which they are applying. No further evidence needs to be provided at the time of application.
 - **Anybody who is not covered by the above** - Applicants who do not fall into any of the above categories will be required to submit a *Certificate of Readiness to Enter Specialty Training* (CREST, 2021 version) signed by a consultant who has supervised them for at least 3 months (whole time equivalent and continuous period) in the 3½ years prior to the advertised start date for the training programme to which they are applying. Applicants **must not** submit multiple CRESTs, from different posts to show evidence of achievement of all competences; only **one certificate should be submitted**. A scanned copy of the certificate **MUST** be attached to the Oriel application form.

When submitting the CREST, all competences must be signed as achieved at the time of application. CRESTs will not be accepted where it is stated that outstanding competences will be achieved before the advertised start date of the post.

CRESTs will be accepted where the assessed post has been wholly undertaken in the 3½ years prior to the commencement of the training post to which the applicant is applying. Only the 2021 version of the CREST will be accepted; forms from previous recruitment years will not be accepted.

The signatory for the CREST **must not** be the applicant's spouse, partner, or family member.

Where the signatory does not currently have GMC registration, it is the applicant's responsibility to ensure that adequate evidence of their signatory's standing with a regulatory authority is provided. This evidence **must** be scanned and attached to the CREST. Where this evidence is not in English, an official English translation should also be provided. In cases where the signatory has historic but not current GMC registration, it is the current registration that is required; previous GMC registration **will not** be accepted. Where adequate evidence is not provided, the CREST and the specialty training application will be rejected.

It is anticipated that applicants will be able to provide a CREST at time of application. If you are not able to provide a CREST at this time, you will be presented with the option to submit a CREST at a later date and by no later than the deadlines specified in the table below for the round you have applied to.

Round	Deadline for submitting a CREST
Round 1, August 2022	Wednesday 6 th April 2022
Round 2, February 2022	Friday 7 th October 2022

IMPORTANT: applicants who are required to submit a CREST and who fail provide a satisfactorily complete one by the deadline will have their application withdrawn, irrespective of their final outcome.

Please note:

- *This extended period for the submission of a CREST is applicable to GP applicants only.*

11.1 Exceptions to providing evidence

The only exception to providing evidence of Foundation Competences is if you are a refugee. Refugees, as defined by [UK Visas and Immigration](#), are advised to submit a CREST, if possible. Where this is not possible, on successful appointment, there may be a requirement by the employer or the responsible officer for you to undergo further assessments to ensure that your competence, professional knowledge and skills are up to date in line the [GMC Good Medical Practice](#).

12. Fitness to Practise

If you answer *yes* to any of the Fitness to Practise questions on the application form, you will be required to send further information about this declaration to your first preference region *by the application closing date*. This must be provided on the [Fitness to Practise \(FtP\)](#)

[Declaration Form](#) and sent to the contact details found in *Annex C* of the [2022 Medical Specialty Recruitment Applicant Handbook](#).

Failure to provide this evidence by the application closing date will result in your application not progressing any further in the recruitment round.

13. Combined Training

The Academy of Medical Royal Colleges (AoMRC) published new guidance on flexibility in training in 2020. This allows you to apply for previous training or experience to contribute to your GP training programme. The maximum contributing time to a GP programme is 12 months although 6 months is usually the amount agreed.

You must indicate your initial wish to apply for a Combined Training pathway at the time of application by answering *yes* to either the Accreditation of Transferable Capabilities (ATC) or CCT (Combined Programme (CP)) questions in Oriel.

Final applications for ATC and CCT(CP) are made through the Trainee Portfolio so it is important to register with the RCGP as soon as you have accepted a place on a training programme to begin the process.

Capabilities must be mapped to the GP curriculum and reflection and evidence provided to support your application. This will be reviewed and a final decision on how much previous experience can contribute to your GP training will be made at your first Annual Review of Competence Progression (ARCP), six months into training.

IMPORTANT: any acceptance onto a Combined GP training pathway is at the discretion of the HEE local office or deanery and not the GPNRO.

Further details on Combined Training can be found on the [RCGP website](#).

13.1 Accreditation of Transferable Capabilities (ATC)

Experience from another GMC approved specialty training programme. Many core competences and capabilities are common across some, but not all, specialty training curricula. Those gained in one approved training programme should not have to be repeated if moving to another and could be transferred.

13.2. CCT (Combined Programme (CP))

Relevant experience from outside a GMC approved specialty training programme. This might include substantive clinical roles or overseas training and experience. Your previous experience and roles as well as the quality of evidence you provide and how this is

referenced against the requirements for GP training will determine your eligibility for this pathway and the amount of time able to contribute.

For more details on Combined Training, you can contact the RCGP's Specialist Applications team at gpsa@rcgp.org.uk.

14. Reapplication to Specialty Training

Specialty training posts and programmes are not normally available to any doctor who has previously relinquished or been released or removed from that training post/programme. However:

14.1 Support for Reapplication to Specialty

If you have previously resigned or been removed from a GP training programme, you will need to provide full details of the resignation/release/removal. This must be provided on the [Support for Reapplication to a Specialty Training Programme](#) form and approved by both the Head of School/Training Programme Director **and** Postgraduate Dean in the region where training was previously undertaken. This evidence should be emailed to the confidential email address of your first preference region *at the point of application*.

Any applications from excluded trainees without submitted evidence will not progress any further in the recruitment process. It is important to note that exam attempts do not re-set if a trainee does re-enter a standard GP training programme.

Further guidance on returning to training is available [here](#).

14.2 Support for Reapplication to Specialty Training in a Different Region

Trainees currently working in General Practice, applying to continue their training in another region, without a break in service, will need to provide information relating to this. You must gain support from your current region by completing the [Support for Reapplication of Specialty Training in a Different Region](#) form. This evidence should be emailed to your first preference region *at the point of application*.

Any applications without submitted evidence will not progress any further in the recruitment process.

15. Document Upload

As you progress through your application it may become apparent that you will be required to upload some form of documentation to allow GPNRO to assess your eligibility.

If you are required to do this, you must:

- Ensure that the document is uploaded as a single document and not in separate pages
- Ensure that the document label describes the nature of the document
- Ensure that the document is uploaded into the correct document section

Important: GPNRO reserves the right to reject and request re-submission of documentation if the above rules are not followed.

16. Longlisting – Eligibility Requirements

All applications will be assessed against the essential criteria outlined in the national [General Practice ST1 Person Specification \(2022\)](#).

17. Multi-Specialty Recruitment Assessment (MSRA)

Eligible applicants will be invited to attend the MSRA which is a computer-based assessment and will form the sole selection process in 2022. The assessment has been fully researched and evaluated and has been shown to have high predictive validity.

The MSRA will be delivered at Pearson VUE testing centres with remote testing provisions in place for those who are isolating/shielding due to COVID-19 or depending on their geographical location, local or national COVID-19 lockdown measures preventing access to a testing centre.

GPNRO lead on the delivery of the MSRA and has developed a separate guide which provides GP applicants with information about the whole MSRA process (e.g. from registering to sitting the assessment, assessment centre locations, format of the assessment, etc.)

All applicants are expected to read this document in full to develop an understanding of this particular stage of the recruitment process and what is expected of applicants; it is available from the [GPNRO website](#).

17.1 Re-siting the MSRA in subsequent rounds in 2022

All applicants re-applying to GP training with an unsuccessful MSRA outcome from an earlier 2022 round will be required to re-sit the MSRA.

In 2022, as appointment to a GP training programme will be determined entirely by the MSRA outcome, successful GP applicants in one 2022 round that choose to re-apply for GP training in a subsequent 2022 round, will be presented with the opportunity to re-sit the MSRA to improve their outcome. In such instances, any determination of success and eventual appointment in the given round will be made solely but the outcome of the re-sit attempt.

Successful GP applicants that choose to re-apply but do not wish to re-sit the MSRA, can opt-in to transfer their recruitment scores at the point of re-application (see *Section 6.1* for details). Any successful GP re-applicant that chooses not to transfer their scores at point of re-application will be automatically considered as wanting to re-sit the MSRA.

IMPORTANT: a decision on whether or not re-sit the MSRA must be made the point of re-application by opting in or out of transferring an earlier successful recruitment score. The decision *cannot* be amended after application submission.

18. Outcome following the MSRA

All applicants will be notified of their outcome on the published offers date. The date can be found on the [Recruitment](#) webpage of the GPNRO website.

Applicants' MSRA scores and final national rank will be published in Oriel against the GP ST1 application as interview scores. Detailed guidance on how to locate or view these scores is contained in the [Oriel Applicant User Handbook](#).

18.1 Appealing the Outcome

The outcome is final and cannot be reviewed, re-marked or disputed. There is no appeals process.

If you feel your application has not been managed correctly and have evidence of a failure in the process, there is a national complaints policy and procedure. You should explore this route if you have any concerns about your application. A copy of the policy can be located in the [GPRNO Resource Bank](#).

19. Offers

All offers will be made via Oriel by GPNRO. Offers received in any other way will be deemed invalid. If you are made an offer, you will need to respond to this on Oriel.

Applicants will be ranked in a single national list based on their performance throughout the selection processes. Offers are made in rank order based on this national ranking.

Initial offers will be released by *close of business* on the first offer date published for the current round (see the [GPNRO website](#)). Please do not contact GPNRO about offers prior to this date, as it could delay the release.

You will be given 48 hours (exclusive of weekends) to respond to an offer and you have the option to accept, decline or hold. If you fail to respond to an offer within the 48-hour window you will be deemed to have declined the offer.

Only one offer can be held at any one time, across all specialty applications you have made in each round. If you are holding an offer and try to hold another, the original held post will be automatically declined on your behalf by Oriel.

Once you have accepted a post, you will not receive any further offers from any other specialty in this round (i.e. Oriel will automatically withdraw you from all other applications you have in the given recruitment round).

Offers that are declined will be reoffered in rank order to other applicants.

If you choose to hold an offer, you can keep this offer held up until the hold deadline published for the current round (see the [GPNRO website](#)). Before this deadline, you will be required to go back into Oriel and make a final decision on the offer. Any offers still held when the deadline is reached will be deemed to have been declined and the system will automatically change your status to show that you have declined the post.

After the hold deadline has passed, any offers made will only have the option of accept or decline.

IMPORTANT:

- *When actioning an offer, it is strongly recommended that applicants avoid using a mobile device or internet browsers that have reached the end of their product support lifecycle as these are unlikely to be supported.*
- *Applicants who let their offer expire (and are withdrawn from the recruitment process) can be reinstated if they contact the GPNRO; however, their original offer cannot and will not be guaranteed.*

19.1 Confirmation Upon Actioning an Offer

Once you have actioned your offer, you will receive an automated confirmation message in Oriel and a secondary automated message will be sent to your registered email address. If

you do not receive confirmation, log into your Oriel account to confirm if the offer action process was completed in its entirety.

19.2 Offer Waiting or Reserve List

Applicants that do not receive an offer when initial offers are made are considered to be on a 'waiting or reserve list'. There are several factors that determine being on a waiting or reserve list including your breadth of selection of preferences, the number of posts available in your selection of preferences and, your overall performance in the recruitment and selection process as determined by your final rank.

Offers that are declined or rejected by applicants are re-offered to the next eligible applicants. Declined offers are recycled roughly every 48 to 72 hours and this process will continue until all posts have been accepted or, all options have been exhausted, after which no further offers will be made. If you do not receive an offer by the time the round is concluded, you will need to re-apply in a subsequent round via Oriel.

20. Upgrading Offers

If you rank highly enough to be made an offer, this will be made to the highest ranked Training Programme preference that is available when your final rank is reached. If this Training Programme offer is suitable for you and you do not want to be considered for any other preferences you have ranked higher, you can choose to simply accept it.

However, applicants do have the option of getting one of their higher ranked GP Training programme preferences, should they become available, by opting into upgrading. The upgrading option is available to all offers that have been held or accepted, but not where an offer has been declined. An applicant who has accepted or held an offer can opt in or out of upgrading at any time during the window which runs until the upgrade deadline published for the current round (see the [GPNRO website](#)). Please be aware that due to the ranking of your GP Training Programme preferences you may move into a different region if you are upgraded.

If you opt into upgrades and a higher preferenced offer becomes available, the upgrade will be automatic. You will be placed in the higher preferenced post and an automated message will be sent to you Oriel informing you of the upgrade; you will **not** be given 48 hours to decide whether you wish to accept or decline the upgrade. If an upgrade is made, the previously held or accepted post will be released and will be reoffered to another applicant.

Once you have been upgraded you will be sent an automated message through Oriel to inform you of this. Details of the upgrade made will be available in the relevant section on Oriel.

Please note: Upgrading of offers will not continue beyond the stated upgrade deadline, even if a preferred post becomes available at a later date. After the upgrade deadline, vacant posts will be offered to the next eligible applicant who has preferred the post and who has yet to receive an offer, not to applicants who have already accepted a post.

20.1 Offer Exchanges/Enhanced Preferences

Applicants can have a change in circumstances for any number of reasons in the time between programme preferences being made and offers being released.

For applicants who have accepted or held a post, there will be an option to select upgrade options which not only include those programmes that were originally ranked higher than the offered post, but also those that were ranked lower.

Please note: Any changes to preferences made between the offer algorithm being run and offers being released will not be considered until the next offers match is run.

Applicants who have not been made an offer may also have a change in circumstances that requires them to make amendments to their expressed preferences. GPNRO will keep their programme preferencing open throughout the recruitment process, however this will be temporarily disabled before each offer algorithm is run, until the offers have been released.

These processes will continue up until the upgrading deadline in each recruitment round (see the [GPNRO website](#)).

More detailed guidance on this process is contained in the [Oriel Applicant User Handbook](#).

21. References

Referees should be contacted at the earliest opportunity to confirm that they are happy to support the application and provide a reference. You are required to give details of your last three clinical or educational supervisors from your current post, your previous post and the post before that.

All offers made will be on the condition of the offered region receiving three satisfactory references. Obtaining references is an applicant's responsibility. The offered region will NOT chase your referees.

21.1 Reference Requests

Reference requests are an automated process in Oriel. A request will be triggered and sent electronically to your nominated referees when you accept or, accept with upgrades an offer of GP training. To ensure that the requests are not blocked or filtered by your referees' email providers you are strongly advised to inform your referees to add noreply@oriel.nhs.uk to their email whitelist or, to check their junk/spam inbox for reference requests that have been diverted by your referees' email provider.

21.2 Completing a Reference

Referees are required to submit references electronically, using the online referee portal in Oriel. You will be advised, via your Oriel portal, the deadline for submitting references and when your referee has submitted a reference.

In rare cases there may be a need for your reference to be provided on paper. We will instruct you if this is necessary. You can download a Structured National Reference Form from the [Oriel Resource Bank](#) and you will need to ask the affected referee to return the completed form directly to the offered region or employer, if known.

21.3 Changing Your Nominated Referee

For any references that have not yet been submitted you are able to update the details of or, change your, nominated referees. However, if a referee has already submitted your reference, you will not be able to make any changes to their details.

If you change the email address against a referee, a new reference request will be sent to the newly provided email address, and the original request will be withdrawn.

22. Further Preferencing within Offered Training Programme

Once you have accepted an offer of training at a region and the upgrade deadline has passed, you will be asked, by the offered region, to indicate your preferred geography and/or rotational posts from those that are available within the Training Programme that you have accepted.

Information regarding these further preferences will be published on individual region websites.

The GPNRO does not have any involvement in this process. Any queries relating to this should be sent to the region where the training offer was received.

22.1 Allocation of Trainees within Local Training Programmes

Once offered a Training Programme within a region it is expected that further preferences will be based on individual ranking and achievement over the exercises involved in the selection process, i.e. higher performing applicants are offered a higher preference from the pool of local placements/rotations on offer.

There is, however, a risk associated with the lower level of allocations to programme level if done purely by choice. Therefore, each region has developed its own allocation policy to mitigate risk. You should visit the website of the relevant region for further information on this.

23. Clearing

Using the Single Transferable Score model in GP recruitment means there will be no option for clearing. Therefore, if you do not receive an offer in this round of recruitment it will be for one of two reasons:

1. Every one of your GP Training Programme preferences are accepted before your rank is reached (this could happen even if you are considered appointable in the process).
2. You were unsuccessful at a certain part of the recruitment process (you will be notified if this is the case).

24. Feedback

Applicants will be given feedback throughout the recruitment process and will not need to make a formal request to receive it.

Applicants that are rejected at the longlisting stage will be advised of the reason why their application was rejected. Applicants that are rejected following MSRA will be advised of their total scores and the scores needed to achieve success. There is no further feedback that can be provided for the MSRA.

25. Offers of Employment & Pre-Employment Checks

The offer and allocation of a Training Programme referred to above is NOT an offer of employment. An employment contract detailing the terms and conditions of employment will be issued by the responsible employing organisation and is made subject to satisfactory pre-employment checks. Your offer of employment will include the name of your employer, the start date and length of the period of employment, the location, the hours, the minimum rate of remuneration and the notice period applicable.

Information regarding pay, hours, sick pay and annual leave entitlements, notice period, study leave, pension scheme etc. are set out in the national terms and conditions available from NHS Employers. A framework for a written contract of employment for GP specialty registrars is also available from the BMA. Individual region websites may also provide additional local information and links to individual employer websites.

The employing organisation carry out several pre-employment checks before an offer of employment can be confirmed. These will include verification of identity, registration and qualifications, right to work (immigration), employment history and employment reference checks (these are different from the clinical reference checks that the region needs), a Disclosure and Barring Service (DBS) check and an occupational health check. Some of these (verification of identity, registration and qualifications and right to work for example) may also be undertaken by the region during the recruitment process.

26. Applicant Expenses

Expenses incurred by applicants in sitting the MSRA will *not* be reimbursed by the GPNRO.

27. Complaints Procedure

All national recruitment offices use a nationally agreed process for handling complaints about recruitment. If you feel your application has not been managed correctly and have evidence of a failure in the process, you should explore this route. A copy of the national complaints policy and procedure, along with the complaint submission form can be located in the [GPRNO Resource Bank](#).

27.1 Raising Concerns

Applicants wishing to raise concerns about any part of the recruitment process, where this falls outside the scope of the complaints policy should forward these, in confidence to mdrs.confidential@hee.nhs.uk.

Concerns raised without detail are difficult to investigate due to the volume of applications received. Applicants are therefore requested to provide details of the specialty and, where applicable, the applicants concerned. Any information provided would be treated in the utmost confidence.